

### Visitor Procedures

All visitors must sign in at Main Reception

- All visitors will be issued with an appropriate pass which must be displayed at all times whilst on the site.
- Visitors will be asked to remain under the supervision of a designated member of staff whilst on site.
- All visitors must sign out at the Main Reception before leaving the site.

Visitors wishing to see a particular member of staff should contact the school to make an appointment.

If you are seeking an urgent appointment please report to the Main Reception and we will arrange for you to see a member of staff.

### E-Safety

Mobile Phones: to protect our children we respectfully ask that you do not have your phone out or use it during your time in the school building. If this is an issue please contact a member of staff on arrival.

### Photographs

Under no circumstances should you take photographs of our children whilst at our school.

### Concerns

All visitors should raise concerns regarding policies or practice to the Headteacher or Senior Leadership Team.

### Safeguarding Staff

Designated Safeguarding Lead (DSL): **Alison Shaw** (Headteacher)

Deputy Designated Safeguarding Lead (DDSL): **Clare Thompson** (Deputy Head Teacher/ SENDCO and **Sophie Tams** (Wellbeing and Pastoral Lead)

### Safeguarding Statement:

Wheldrake with Thorganby CE Primary School is committed to safeguarding and promoting the welfare, both physical and emotional, of every pupil both inside and outside of the school premises. We implement a whole-school preventative approach to managing safeguarding concerns, ensuring that the wellbeing of pupils is at the forefront of all action taken.



Wheldrake with  
Thorganby CE  
Primary School

School Visitor  
Safeguarding Guide

### What do I do if I am worried about a child?

If you become concerned about:

- Something a child says
- Marks or bruising on a child
- Changes in a child's behaviour or demeanour

Please report these concerns to the class teacher who, if they feel it is appropriate, will pass the information on to one of the school's Designated Safeguarding Leads.

### What do I do if a child discloses they are being harmed?

Whilst this can be an alarming situation it is important that you know what to do in such an eventuality and for you to stay calm and controlled.

- Listen carefully to the child, particularly what is said spontaneously.
- Remember not to show shock or disbelief.
- Do not promise confidentiality. Reassure the child but do not make promises that might not be possible to keep.
- Reassure the child that you will tell the teacher or headteacher who will be able to help them.
- Do not interrogate or ask leading questions.
- Reassure the child that is not their fault; stress that it was right to tell.

Child abuse happens to all children regardless of gender, culture, religion, social background and those with or without a disability.

- Record carefully what the child says in their words including how and when the account was given. Date, time and sign the record
- Pass this on to one of the Designated Safeguarding Lead/s.

### Visitor Code of Conduct

- Treat everyone with respect and professionalism.
- Provide an example you would wish others to follow.
- Avoid physical contact with children unless you are preventing them from immediately harming themselves or others.
- Do not make suggestive remarks, gestures, or tell sexist, racist or homophobic jokes.
- It's best not to do anything for a child that he or she can do for him or herself.
- Always tell someone if a child touches you or speaks to you inappropriately.

### Health and Safety

**Fire:** In the event of a fire alarm please use the nearest fire exit and make yourself known to a member of staff. Please make yourself aware of the nearest fire exit where you are based. If you require support in an emergency, please inform staff at Reception.

**Accidents and Illness:** All accidents, regardless of severity, need to be reported to a first aider. Staff will inform you of the first aider nearest to where you are based. All accidents will be logged in accordance with school policy.

Should you require a comfort break during your visit, a member of staff will be happy to direct you to our adult facilities .



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Wheldrake with Thorganby School  
North Lane  
Wheldrake  
York  
YO19 6BB

01904  
553422/wheldrake.school@york.gov.uk

